COVID-19 Reopening Strategy

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COVID-19 Reopening/Reoccupation Strategy

CHALLENGES   EIGHT FOCUS AREAS   MONITOR AND ADJUST
Challenges

Unprecedented Times

Virus is novel and the best science is still being refined
  ◦ Its characteristics
  ◦ Transmission methods
  ◦ Asymptomatic nature of Illness

Individual levels of comfort for building occupants

Distributed Facilities Responsibilities

Scale
Sources of Information

Center for Disease Control and Prevention (CDC)

Challenge of a variety of sources
  ◦ “TMZ factor”
  ◦ My Neighbor
  ◦ Heard a report on the television

Bombarded by Salesmen
  ◦ Claims versus Results
Person-to-person spread
The virus is thought to spread mainly from person-to-person.

- Between people who are in close contact with one another (within about 6 feet).
- Through respiratory droplets produced when an infected person coughs, sneezes, or talks.
- These droplets can land in the mouths or noses of people who are nearby or possibly be inhaled into the lungs.
- COVID-19 may be spread by people who are not showing symptoms.

The virus spreads easily between people

The virus may be spread in other ways
It may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes. This is not thought to be the main way the virus spreads, but we are still learning more about how this virus spreads.

COVID Recovery Committee

Commissioned by the City Manager’s Office

Eleven Recommendations (8 related to Facilities)

Area # 1: Surface Hygiene
Area # 2: Workplace Distancing
Area # 3: Information and Metering

Facilities’ Team Focus – Changes to the Physical Plant
1.1 Hand Sanitizers

Placement
◦ Entrance to buildings, outside conference rooms, elevator areas.

Recommend standard unit (Purell ADX Manual Dispenser White)
◦ Ease of procurement
◦ City Central Stores stocking

Survey of all departments for quantities - 1400

National shortage – procurement underway
◦ Finance reports – End of August 2020
1.2 Increased Cleaning and Audit

- Increase number of times high touch areas wiped down
  - Restrooms
  - Door Handles
  - Elevator Buttons

- Update custodial contracts

- Auditable approach
1.3 Touchless Fixtures

Light Switches
- Conference Rooms
- Kitchen Areas
- Not Restrooms
- Not Offices

Bathroom Fixtures
- Scheduled for replacement in projects
- Not Kitchen – requires Hot and Cold
2.1 Plexiglass and Floor Markings

Over 450 installations

Priorities
- Resident to staff counters
- Staff service areas
- Reception areas
2.2 Workstation Improvements

For Social Distancing:
- Raise to 53”
- Reconfigure Bullpens
- Create distance where possible

Task focus

Long lead items
2.3 Conference Room Seating

Six Foot Distancing – Storey Poles

Remove Surplus Chairs
  ◦ Store on site adjacent

Label Tables/Chairs

Room Occupancy Capacity
3.1 Health Notices

At All Entrances
- Resident Area
- Staff Entry

Standard Size (11’ x 17’’)

Standardized Messages
- Communication Office
- Print and Place
3.2 Appointment Only Approach

Selected Locations
- Phoenix City Hall
- Calvin C Goode

Physical Changes – Furniture, Stanchions

Department Coordination

Staffing
Evolution – Monitor and Adjust

“Novel” Coronavirus
◦ React to CDC accepted scientific discoveries
◦ Monitor and Adjust

When will this all be over?

Our Approach: Whatever it Takes
Our approach: Whatever it takes